Aim of the International Student Centre (ISC)

We at the ISC aim to provide the following to all international students:

- A safe space of mutual respect
- Courteous and friendly support
- Guidance throughout his or her chosen course of study
- Referrals to the correct person or department

Support Services offered by the ISC

Pre-arrival & arrival

Orientation

- Become familiar with the University and academic expectations
  - Campus tours and library tours
  - Workshops:
    - Understanding the university learning environment
    - Goal setting and time management
    - Career planning (Careers Service)
    - Essay Writing; What you need to know
    - Who wants to be a grammar millionaire?
    - Making the most of lectures and tutorials
  - Cohort specific workshops:
    - Sponsored students
    - Waite and Roseworthy Students
    - Higher degree by research students
    - Study abroad and exchange students
- Become familiar with Adelaide and life in Australia
  - Workshops and presentations
    - Life in Adelaide
    - Stay Safe
    - Aussie Cultures
    - Budgets and Bargains
    - Accommodation and How to find it (Accommodation Service)
    - Looking for work (AUU Employment Service)
  - External organisations
    - Department of Immigration and Boarder Protection
    - SA Police & AQIS (Quarantine)
- Establishing friendships and developing networks
  - Peer Mentor Program (e.g. welcome BBQ, cultural evenings, city tours, social events on and off campus)
Ongoing support after Orientation

- Non-clinical problem based counselling
- 1:1 support for individual students in crisis
- Student visa issues
- Overseas students health cover issues
- Provide range of admin tasks (e.g., request letters, Confirmation of Enrolments)
- Referrals to other services including University Health, Counselling Services, Accommodation Service, Careers Service and external agencies e.g., Legal services
- Weekly morning tea
- Waite and Roseworthy support program
- Regular Email and On-Line Newsletter
- Assisting students with academic progress (UAP)
- Preparing to return home
- Language & Cultural Exchange program
- ‘Talking with Aussies’ program

Additional support service offered by other departments on campus

- Adelaide University Union (e.g. employment service, social clubs, legal advice & assistance, resume writing, training courses, social events, volunteering program, etc.)
- Adelaide University Sports
- Careers Service
- Writing Centre
- Maths Learning Centre
- Counselling Services
- Accommodation Services