Executive Summary

- Good survey response rate of 61% (55 out of total of 90) from volunteers
- Majority of respondents is very positive about Experience Adelaide
- Wish to give back to the university is stated as the main reason for participation in Experience Adelaide, followed by interest in other cultures/languages
- 81% of respondents agree that the program does not require a big time commitment
- All respondents agree that interacting with their student(s) enables them to deepen their understanding of people from another culture and 96% consider Experience Adelaide to be a ‘win/win’ situation for them and the students
- 76% of respondents were matched with one student. Half of the respondents matched with 2 students agree that being matched with two students is a good experience
- 87% of respondents did not encounter problems with their students; some encountered problems are student disinterest, preoccupation with studies and general poor communication skills.
- Most respondents are very satisfied with the information and the general communication provided by the Project Manager. 73% are happy with their match.
- 94% of respondents would recommend Experience Adelaide to others.
- Half of respondents do not have children at home
Experience Adelaide - Survey Semester 1/2016
Volunteers

1: What motivated you to participate in this program?

- Respondents could select several responses
- Majority of respondents stated “wish to give back to the University of Adelaide” as main reason for participation, followed by “interest in other cultures/languages”
Experience Adelaide - Survey Semester 1/2016
Volunteers

2a: 81% agree that Experience Adelaide does not require much time commitment

- Strongly Agree, 14, 26%
- Agree, 29, 55%
- Disagree, 10, 19%
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Volunteers

2b: 92% agree that the communication with the student(s), following the program launch, was easy

- Strongly Agree, 16, 31%
- Agree, 32, 61%
- Disagree, 4, 8%
2c: 100% agree that interacting with their student(s) enables them to deepen their understanding of people from another culture.

- **Strongly Agree, 15, 29%**
- **Agree, 37, 71%**
2d: 96% agree that Experience Adelaide is a ‘win/win’ situation for them
2e: 76% of the respondents were only matched with one student, of the remainder, half agree that being matched with two students is a good experience.

Disagree, 6, 50%

Agree, 6, 50%
Experience Adelaide - Survey Semester 1/2016
Volunteers

3: 87% did not encounter problems with their students

4: Those who did have a problem, gave the following descriptions:

- The student does/did often cancel at the last minute
- The student doesn’t really seem interested to connect
- The student is/was very preoccupied with his/her studies
- The student is not returning my calls/e-mails
- The student doesn’t/didn't seem interested to know anything about Australian culture
5: On a scale from 1 - 10 (10 = best), how satisfied are you with the management of the program?

- **Meet & Greet reception**: 74% Good to Very Good (8-10), 24% OK (5-7), 2% Poor (1-4)
- **General communication**: 76% Good to Very Good (8-10), 18% OK (5-7), 6% Poor (1-4)
- **Matching result**: 73% Good to Very Good (8-10), 24% OK (5-7), 2% Poor (1-4)
- **Information provided**: 82% Good to Very Good (8-10), 16% OK (5-7), 2% Poor (1-4)
6: 94% of respondents would recommend the Experience Adelaide Program to others

- Very Likely, 18, 34%
- Likely, 31, 60%
- Unlikely, 1, 2%
- Very Unlikely, 2, 4%
7: Half of respondents do not have children at home

- Single, 13, 25%
- No Children, 13, 25%
- Grandchildren, 4, 8%
- Small Children, 9, 17%
- Adult Children, 6, 11%
- Other, 4, 8%
- Teenage Children, 3, 6%

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